



# HACH Service/Calibration Request Form

Can-Am Instruments Ltd.  
2851 Brighton Road  
Oakville, On, L6H 6C9  
Tel 905-829-0030 or 800-215-4469  
Fax 905-829-4701  
[www.can-am.net](http://www.can-am.net)

Providing us with the following information will help us to service your equipment more efficiently. Please fill out and return a copy of this form with your instrument. Ship to the address above, **Attention: SERVICE**

Can-Am Instruments Ltd. and the original equipment manufacturer recommends that all instruments be returned for annual calibration to ensure that your system continues to provide the same accuracy you have come to expect from our products.

## 1. INSTRUMENT INFORMATION

Today's Date: \_\_\_\_\_

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_

## 2. YOUR COMPANY INFORMATION

Company: \_\_\_\_\_

Contact: \_\_\_\_\_ Tel.: \_\_\_\_\_

E-mail: \_\_\_\_\_

Billing Address: \_\_\_\_\_ Shipping Address: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Payment:  Visa  Mastercard  AMEX  Purchase Order # \_\_\_\_\_

Return Shipment:  UPS  Purolator  FEDEX  Other (Specify)

Acct # \_\_\_\_\_

**IMPORTANT!!** • Please make sure your item has been cleaned and disinfected – otherwise an extra fee will apply • If applicable, send any accessories necessary for us to test your equipment

## 3. RELEVANT SERVICE INFORMATION

If you contacted Can-Am before returning this instrument, who was it? \_\_\_\_\_

Only recalibration is required

Description/Symptoms of Present Problem/Malfunction (please list all):

Date Last Serviced: \_\_\_\_\_